

Enhanced Benefits Program for Honeywell Advanced Applications



The Enhanced Benefits Program boosts return on Honeywell's Advanced Solutions applications with a scheduled program of on-site services including tuning, training and application maintenance by our Advanced Application experts.

Increase Applications Business Impact

Increase the impact on business results by achieving new peak performance levels with Honeywell's new Enhanced Benefits Program for Advanced Applications.

Commissioning of an advanced software application sets a new performance baseline. The Enhanced Benefits Program builds on this baseline to continually deliver new, peak performance levels.

Constant diligence is critical because processes, equipment and personnel change over time; potentially leading to static or declining benefits.

Through a combination of scheduled on site maintenance, application tuning and on site training by our Advanced



Application consultants, the Enhanced Benefits Program leverages Honeywell's proven experience and expertise to ensure maximum impact on business results.

Build on Benefits Guardianship

The Enhanced Benefits Program is designed to complement and extend the technical application support provided under Honeywell's Benefits Guardianship Program (BGP), and is available only to BGP customers. The combination of these two programs provides a powerful, comprehensive service delivering maximum value.

Program Benefits

The Enhanced Benefits Program delivers improved application performance and increased return on the original software investment:

- Increased application uptime
- Increased operator knowledge, efficiency and acceptance
- Increased level of application knowledge for plant personnel for more effective response to issues
- Early detection of application performance drift
- Applications tuned and configured to reflect current plant operations and specifications
- Identification of new opportunities for improved application performance, restoring benefits to expected levels and beyond

Choose from annual or semi-annual site visits by Honeywell's Advanced Application experts to drive benefits to higher levels now.

Candidates for this Service Program

Plants benefit from this Program when:

- Application uptime has declined, or is unknown
- Operations are subject to seasonal swings

- Application maintenance personnel have changed, or staffing levels have changed
- Plant equipment, materials or processes have changed
- Plant currently faces challenges in maintaining applications in best possible shape
- Periodic performance review & reports
- Installation of software upgrades
- Other product specific services

Program Deliverables

The Enhanced Benefits Program features the following high value services:

- Annual or semi-annual site visits by a Honeywell Advanced Application expert
- Application health check
- Application tuning & model adjustment, configuration updates
- Knowledge transfer sessions
- Action plan to improve performance

Options

In addition to the base program, additional services can be added, at a reasonable cost, to suit your needs:

- Additional site visits
- Remote monitoring service
- Formal, on site training

Commercial Terms

- This service program is an add-on to the existing Benefits Guardianship Program (SE&SP for Advanced Applications)
- Enrollment in the Benefits Guardianship Program is a pre-requisite to qualify for this service and pricing
- One invoice issued annually
- Travel & living expenses invoiced monthly as incurred, at cost
- Pricing for this Program represents a typical savings of 18-20% versus the Spot service rate for the same bundle of services.

More Information

Honeywell offers a complete portfolio of aftermarket support services to help you maintain and optimize your advanced applications. To learn more about Honeywell's Advanced Application Services, contact your Honeywell account manager, call 1-877-466-3993 or 1-602-313-6665, or email us at servicesales@honeywell.com.

Automation & Control Solutions

Process Solutions

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